



UPN "VETERAN" EMPLOYEE MOTIVATION TRAINING JAKARTA WORK CULTURE AND EXCELLENT SERVICE IN 2016

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"Synergy in Achieving Organizational Success"

Bogor, December 10 2016, UPN "Veteran" Jakarta Employee Motivation Training for the first batch for two days which took place at the Mirah Hotel Bogor. This December, there will be four rounds with the theme; "Work Culture and Excellent Service".

Work culture is a person's perspective in giving meaning to work.

Thus, work culture is a person's perspective on the field he is engaged in and the moral principles he has, which fosters strong beliefs on the basis of values that are believed, has high enthusiasm and is serious about realizing the best achievements. Excellent service is the translation of "Excellent Service", which means very good service or the best service.



The opening of the event was delivered by Prof.Dr.Ir.Eddy S.Siradj, M.Sc.Eng. as Chancellor of UPN "Veteran" Jakarta, said that, UPNVJ underwent a change from PTS to PTN, we are in a transitional period. During this transitional period, we cannot go as smoothly as we hope, but UPN will try to get through this transitional period.

He further said, we should not be afraid to use technology, because technology will help us to run our activities smoothly, technology will not make us difficult, but will help us, said the Chancellor, during his speech at the training event.

“We are winners, we are capable people, we can face any type of work we receive, so we motivate ourselves without any encouragement or coercion from other people. Do your work sincerely and with all your heart,” said Motivator Djajendra when the training program started.



The presentation of the material felt a bit monotonous and too serious, however, it was only with the questions raised by the participants that the participants felt somewhat relaxed and invited laughter from the participants. Various questions were asked by the participants, ranging from working conditions, compensation, to the attitude and behavior of superiors towards subordinates, and vice versa, the behavior of subordinates towards superiors. All questions are answered smoothly and straightforwardly, but answers



conveyed in general. Actually there is something missing here, the motivator should first know the current situation and condition of UPN, so that the motivator can convey and answer all questions in depth and hit the target according to what the trainees want. In fact, the main purpose of this motivational training for employees is expected to be able to rekindle the enthusiasm of employees to work and complete work and increase the confidence of each employee, so that they can carry out work sincerely and wholeheartedly. However, all of this is not complete to be realized as expected by the training participants, if the leaders have not participated in this motivational training.

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